

Installation manual

Mobeye MS100EK

GSM

Measure, Control and Alarm module

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Attention! Very important

This user manual contains important guidelines for the installation and usage of the Mobeye MS100EK. Please read these thoroughly before you start using the Mobeye MS100EK! In case of damage caused by disregarding the guidelines, the warranty becomes void.

The user must regularly check the proper functioning of the Mobeye MS100EK. The manufacturer cannot be held liable for any damage or loss caused by any incorrect use or incorrect functioning of the Mobeye MS100EK.

Safety guidelines

- The permitted ambient temperature during operation may not be exceeded (not lower than 10°C and not higher than 55°C).
- The device is intended for use in dry and clean places.
- Protect the device from moisture, heat and water splashing. Not intended for external use.
- The guidelines for the battery usage must be regarded.
- Do not expose the device to strong vibrations.
- Do not let it fall from height.
- Do not use in an environment where any inflammable gases, vapours or dust are present or could be present.
- Repair of the device may only be carried out by people, trained for Mobeye[®] repair.
- If the device must be repaired, only original replacement components may be used. The use
 of different parts may lead to damage of the Mobeye MS100EK.

Use in accordance with the regulations

The purpose of this device in accordance with the regulations is the generation of SMS text messages and telephone calls after the activation of one of the inputs, or after an internal trigger; switching the outputs after an alarm or via incoming call/SMS. Other uses are not permitted.

Battery recycling

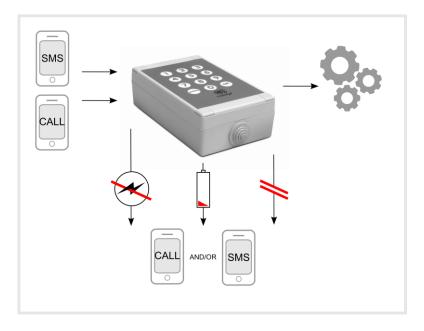
The lithium-ion battery, which is an accessory for the Mobeye MS100E can be recycled. Please take empty batteries to a nearest collection point.

1. INTRODUCTION

The Mobeye MS100EK is an easy to install measure, control and alarm module that will send alerts using the built-in GSM communication module. It has inputs for sensors and signals. The Mobeye MS100EK can also switch external devices connected to (e.g. by SMS text message). To use the Mobeye MS100EK you will need a SIM-card. This can be a prepaid or post-paid card.

The Mobeye MS100EK has following features:

- In case one of the inputs is activated by a sensor, the Mobeye MS100EK sends an alarm SMS text message and calls the phone numbers as programmed. The SMS message contains the text 'Mobeye alarm 1' or 'Mobeye alarm 2'.
- As soon as the inputs leave the alarm status, an SMS text message is sent to the set telephone numbers containing the text such as 'Mobeye Input 1 OK' or 'Mobeye Input 2 OK'.
- If the sensor and/or the input remain in the alarm status, the Mobeye MS100EK repeats sending the SMS alarm message every four hours.
- The outputs can be switched by an incoming SMS command from an authorised telephone number.
- If a rechargeable external battery is placed and a power failure occurs, the Mobeye MS100EK sends a 'power failure' SMS text message and calls the phone numbers as programmed by the user. When the power is restored, the Mobeye MS100E sends a 'power restored' SMS text message to the numbers.er.



2. TO GET READY IN SEVEN STEPS

To get started with the Mobeye MS100EK seven easy steps are needed.

- 1. Place the SIM card
- 2. Connect a sensor to the input
- 3. Connect the power supply
- 4. Connect the back-up battery (optionally)
- 5. Enter at least one phone number
- 6. Check the settings
- 7. Switching on

2.1 PLACE THE SIM CARD

To use the Mobeye MS100EK a SIM card from any network is needed. On this SIM card, the <u>PIN code security needs to be disabled or 0000</u>. If you have a SIM card with PIN code, you can disable or change this using any mobile phone and change the PIN code security. Please consult the manual for that mobile phone for the procedure.

The SIM card needs to be inserted before the power is connected. When using a prepaid SIM card, take note of the available credit. Additionally it is wise to set a recurrent test message in the menu so the card will be used at least once a month.

- Open the back cover
- Insert the SIM card in the holder. For opening/closing, move the cover slightly.

2.2 CONNECT A SENSOR

Open the hole in the enclosure and insert the 2 wires of an external sensor through the hole of the enclosure to the inside part and next in the two connectors of input 1 (press the orange pins for connecting the wires). It does not matter which wire is connected to which connector. If necessary the wires can be extended using appropriate wire material.

If the sensor should be closed in normal situation (and be opened in the event of an alarm), the input type should be changed (please refer to paragraph 5.11).

2.3 CONNECT THE POWER SUPPLY

The Mobeye MS100EK is designed to run on an external power supply (9-32VDC). The module will always be in connection with the GSM network. This gives following features: possibility to receive power failure messages (using a back-up battery) and the possibility to perform remote actions, such as arm/disarm, switch the outputs, ask status reports and to program it via SMS-commands.

···+-	-+ -+ •••••



Connect the external power adapter (or any other regulated 9-32VDC power supply) to the power input of the connector (press on the orange pins for connecting the wires):

- V+ (black lead with white stripe) to "+"
- Ground (black lead) to "-"

If using the Mobeye mains adapter (Mobeye article 10027): The black wire with the <u>white line</u> is "+", the other black wire is "-".

2.4 CONNECT THE BACK-UP BATTERY

For back-up power, in the situation that the external power was cut, a rechargeable Mobeye battery can be connected.

Attach the terminal of the battery to the white connector. The battery can be fixed with tie wraps or Velcro.

If the power falls out, the unit will keep sits functions and a power failure message can be sent. The GSM module remains open and the sensor inputs remain active. The back-up battery is able to power the module for at least 24 hours.

Close the Mobeye MS100EK using the 4 screws.

2.5 PROGRAM THE PHONE NUMBERS

You need to program at least one phone number in the unit as alarm number.

- Enter your 4 digit code (factory setting: "1111")
- Press "menu"
- Enter "101"
- Press "OK"
- Enter the phone number (e.g. 0712345678 or 0044712345678)
- Press "OK"

The light turns green and a confirmation melody is played. The Mobeye MS100EK is ready to use.

2.6 CHECK THE SETTINGS

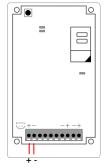
The settings can be sent to the programmed telephone number as SMS text message. In this way you also check the correct working of the SIM card.

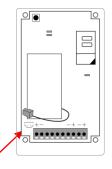
- Enter your 4 digit code (factory setting: "1111")
- Press "menu"
- Enter "10"
- Press "OK"

Within ca. 30 seconds the programmed phone number (TEL1) will receive the list with settings.

2.7 SWITCHING ON

The Mobeye MS100EK is switched on automatically after programming the first telephone number. To switch on/off manually, please refer to 2.8.





OPERATION

2.8 SWITCHING ON AND OFF

To activate the Mobeye MS100EK, use the installation code or user code.

- Enter your code
- Press "OK"

The light turns red shortly and an indication tone is started for a few seconds.

If the code is entered incorrectly 3 times, the indicator turns red and the Mobeye MS100EK will be blocked for 10 minutes.

The action can be interrupted at any time, by twice pressing "OK".

To de-activate the Mobeye MS100EK with your code.

- Enter your code
- Press "OK"

The light switches to green and a confirmation melody is played.

2.9 ALARM MESSAGE CONFIRMATION

When the sensor of the (armed!) system is activated, it will send an alarm notification. First an SMS text message is sent to all programmed alarm numbers; next a phone call is made to the numbers. When you answer the phone, a beep tone is heard.

Confirm using "1"

It is possible to confirm the phone call by answering the phone and pressing "1". The other alarm numbers will not be called afterwards.

2.10 CONTROLLING THE OUTPUTS

The relay outputs can be switched in three ways:

- 1. Automatically after an alarm (see 6.1)
- 2. After an incoming call or SMS text message from an authorised telephone number (or, in case this option was set, unauthorised) (see 5.15 and 5.16).
- 3. Via the keypad:

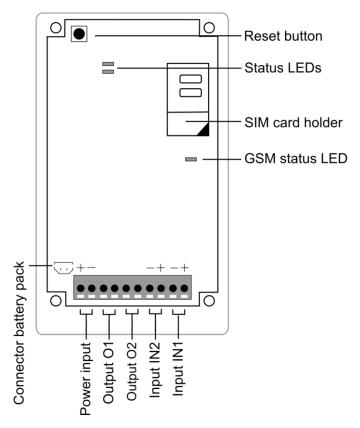
Switch on Output 1	CODE	menu 311 OK	
Switch off* Output 1	CODE	menu 310 OK	
Switch on Output 2	CODE	menu 321 OK	
Switch off* Output 2	CODE	menu 320 OK	

* if an output pulse time was set, the relay outputs will switch back automatically. If the pulse time was set to "0", they shall be switched back manually (see 5.17).

3. SENSORS AND DEVICES

Several external sensors can be connected to the two inputs. The Mobeye MS100EK can also switch external devices connected to it via the outputs after receiving an SMS command. The Mobeye MS100EK has a 9-32V power input for connection to an external power source.

Please find below the architecture of the main unit.



<u>Inputs</u>

External sensors can be connected to the inputs. Upon closing (or opening) an input, the Mobeye MS100EK will send an alarm message to the set alarm numbers (factory default: SMS and call).

Outputs

The Mobeye MS100EK has two outputs (O1 and O2). These relay outputs can switch external devices. The maximum load is 2A/30V per output.

They can be switched after an alarm or by remote control (see 5.15).

4. CONFIGURATION METHOD

The Mobeye MS100EK settings can be changed via the keypad or via SMS commands. First the method of programming is discussed, in next chapter the settings are described.

4.1 CONFIGURATION VIA KEYPAD

To configure the settings via the keypad, follow these instructions:

- Enter your 4-digit code (factory setting is "1111")
- Press "menu" light turns green
- Enter the menu number (see list below)
- Press "OK"
- Enter the new setting
- Press "OK". The light switches off, a confirmation melody is played

In the event of an incorrect entry, the light turns red and a short beep sounds. The menu can be left from any position, by twice pressing "OK".

Examples (code is 1111): To program a telephone number at memory position 2 1111 MENU 102 OK 004934578692 OK To set the SMS to OFF (just call): 1111 MENU 12 OK 0 OK

4.2 CONFIGURATION VIA SMS TEXT MESSAGES

Almost all options can be set via the keypad (except the texts). It is also possible to program by sending SMS commands to the SIM cards' telephone number in the Mobeye MS100EK. As soon as the unit is powered and finished the start-up, the Mobeye MS100EK in program mode and ready to receive SMS commands.

- Be sure the unit has external power and the GSM has network connection
- Send an SMS message with following content:

CODE COMMAND:OPTION

- The CODE stands for the installation code. Factory setting is "1111".
- Do not forget the space between CODE and COMMAND.
- The complete scheme with SMS commands is listed chapter 7.
- The commands are case sensitive.
- Several commands may be combined in one SMS message (with a maximum of 160 characters) by placing a # between the commands.

CODE COMMAND:OPTION#COMMAND:OPTION#COMMAND:OPTION

A confirmation melody is played to indicate a correct command. In the event of an incorrect command, a beep is heard.

Example: To program a telephone number at memory position 2:

1111 TEL2:+4934578692



Example: To set the SMS to OFF (just call):

1111 CALLALARM:OFF

Or: both commands in one message:



Example: 1111 TEL2:+4934578692#CALLALARM:OFF

5. CONFIGURATION POSSIBILITIES

This chapter describes the possible settings in the Mobeye MS100EK.

5.1 INSTALLATION CODE

The installation code is the 4-digit code for switching on/off and programming the settings or activating the special functions. Factory default is "1111". It is possible to change the code to any 4-digit number. Please change the code to make the unit more secure.

5.2 USER CODE

The Mobeye MS100EK offers the possibility to set a personal 4-digit user code, for just arming and disarming the system. It is not possible to change the settings with the user code. The system needs to be switched on and off using the same code; the installation code and user code are not interchangeable. Factory settings for the user code is "8888". This code can be changed by the installation code or user code (menu number 50). We recommend that you change this code to make the unit more secure.

5.3 TELEPHONE NUMBERS

Up to five telephone numbers can be programmed in to the Mobeye MS100EK. In the event of an alarm the Mobeye MS100EK first sends an SMS text message to all numbers, next they are called. It is possible to confirm the call, after which the other numbers will not be called anymore. Note: the first telephone number is required, the others are optional.

5.4 SMS ON/OFF

By default, the Mobeye MS100EK sends alarm notifications via text message and calls to the preset contact persons. By turning off the SMS, the unit will only call after the sensors send an alarm.

5.5 CALL ON/OFF

By default, the Mobeye MS100EK sends alarm notifications via text message and calls to the preset contact persons. By turning off the CALL, the unit will only send an SMS text message as alarm notification. It is not possible to switch off both the SMS and the call.

5.6 INTERVAL TEST MESSAGE

The Mobeye MS100EK can send test messages. Through these 'keep alive' reports you will be informed about the status of your Mobeye MS100EK. You can set the interval between the test reports. This is adjustable between 0 (no test reported) and 30 (every 30 days a test message). Note when MS100EK is battery-operated: the interval of 1 day will result in a daily test message; the exact time between the messages will be about 24 hours.

The smaller the interval between the test reports, the shorter is the battery life. The test message only works if the system is on.

5.7 SET ACTUAL TIME AND DATE

If the system is to be armed automatically, the internal clock time needs to be correct. Some Telecom providers offer this in the network, to be synchronised by the Mobeye MS100EK during the start-up and after sending test messages. It is possible to set the time and date manually. To view the clock time, send a list of the settings to the first programmed phone number (CODE MENU 10 OK).

5.8 AUTOMATIC TIME-BASED ARM/DISARM

The MS100EK can be armed and/or disarmed based on a daily time schedule. The first telephone number needs to be set before the arming and/or disarming time can be set.

5.9 IDENTIFICATION TEXT

It is possible to add a standard identification text (NAME) to all messages sent out by the Mobeye MS100EK. The alarm messages are a combination of the name and the alarm text. A user defined identification has a length of maximum 20 characters. The default identification text is 'Mobeye'.

The identification text cannot be changed by keypad, just by SMS command.

5.10 ALARM TEXT

Custom alarm texts can be programmed. These texts have a maximum length of 20 characters. The following texts are programmed as factory default:

Power failure	TEXT2: power failure
Power restored	TEXT3: power restored
Triggered input 1	TEXT4: alarm 1
Triggered input 2	TEXT5: alarm 2
Restored input 1	TEXT6: Input 1 restored
Restored input 2	TEXT7: Input 2 restored

The alarm text cannot be changed by keypad, just by SMS command.

5.11 INPUT TYPE

The input type defines the character of the inputs IN1 and IN2. This can be Normally Open (NO) or Normally Closed (NC). If an input is set to NO, the alarm will be triggered as soon as the terminals of the input are closed. If the input is set to NC, the alarm is triggered if the connection between the input terminals is broken.

The default input type is set to NO.

5.12 INPUT DELAY TIME

The input delay time defines the time that the inputs are triggered before an alarm is initiated. If the input returns to the non-alarm status within the delay time, no alarm is sent. The delay time can be set between 0 and 999 seconds.

As default, the input delay time is set to 1 second.

5.13 INACTIVE TIME

The "inactive time" defines the time the movement sensor, input 1 or input 2 is not active after an activation. If the time is set to "0" (minutes), the input is active again immediately after returning to the non-alarm status. If the time is set to e.g. 30 minutes, the input remains inactive for the first 30 minutes. If the input is again (or still) activated after these 30 minutes, a new alarm message is sent. The inactive time can be set between 0 and 60 minutes. As default, the inactive time is set to "5" for all inputs.

5.14 POWER FAILURE DELAY TIME

The power failure delay time defines the time that the power fails before an alarm is initiated. If the power is restored within the delay time, no alarm is sent. The delay time can be set between 0 and 60 minutes. As default, the delay time is set to 1. Take care that a back-up battery needs to be placed in order to receive a power failure alarm message.

5.15 AUTHORISATIONS AND REMOTE CONTROL

By sending SMS commands remote control actions are possible, such as arming, disarming and switching the outputs. As prerequisite for remote control the 'controlling telephone number' needs to be authorised. A maximum of fifty numbers can be authorised via SMS command. If it is not clear what memory positions are available, it is possible to add a new number by the SMS command 'ADDTELA'. The new number takes the first free position. To receive a list with the authorised numbers, please refer to 8.3.

SMS-commands for remote control (no code is necessary, numbers need to be authorised):

Arm:	ARM
Disarm:	DISARM
Switch on output 1:	O1ON
Switch off output 1:	O10FF
Switch on output 2:	O2ON
Switch off output 2:	O2OFF

5.16 UNAUTHORISED SWITCHING OF OUTPUTS

Although the Mobeye MS100EK is designed to only switch the outputs by an incoming SMS (or call, see chapter 6) from an authorized phone, there is also an option to let them be switched by any incoming call/SMS, without being authorised. To disable the need for authorised numbers, the 'authorization' option can be set to OFF. Default is ON.

5.17 DURATION OF OUTPUTS: SWITCH OR PULSE TIMES

If an output is used, the time this output is activated can be set between 1 and 9999 seconds. If the setting is set to 0, the output does not return to its previous state automatically. An authorised number can switch it back by the SMS command O1OFF or O2OFF. In the factory settings the duration of the pulse time for the outputs is "10".

5.18 INITIAL STATE OUTPUT

In the factory settings the outputs are set to "open" (NO); thye close after e.g. the SMS command "O1ON". This initial state can be set to "closed" (NC).

5.19 RESET TO FACTORY SETTINGS

It is possible to reset the Mobeye MS100EK to factory settings.

Via the keypad

- Enter your 4 digit installation code (factory setting: "1111")
- Press "menu"
- Enter "99"
- Press "OK"

Via the reset button

- Remove power adapter (and battery if present)
- Restore the power source and keep the reset button pressed for about 15 seconds until a short melody sounds followed by 3 beeps.
- Release the button when the LED flashes

After several seconds a short confirmation tone is heard. The installation code is also reset to 1111.



6. ACTION RULES

The alarm message and behaviour of the outputs of the Mobeye MS100EK are programmed by action-reaction patterns. These so-called Action Rules are pre-programmed, according to the needs of many applications. However, it is possible to change these action rules (for advanced users only!).



The trigger + related reactions are called an "action rule". Each action rule may contain 3 reactions. A maximum of 15 action rules can be programmed.

6.1 PRE-PROGRAMMED ACTION RULES

In the factory defaults following action rules are pre-programmed:

Action rule number	Trigger	Reaction
1	Receive SMS	Switch outputs
2	Power failure	Send SMS + call
3	Power restored	Send SMS
4	Input 1 triggered	Send SMS + call
5	Input 2 triggered	Send SMS + call
6	Input 1 restored	Send SMS
7	Input 2 restored	Send SMS

The SMS texts are stored with a text number referring to the number of the action rules (e.g. TEXT2 and TEXT3). Texts for new action rules are stored and can be changed too (e.g. TEXT8). Please refer to 5.10.

6.2 TRIGGERS AND REACTIONS

TRIGGERS

For defining your own action rules, you can use triggers and combine them with reactions. As trigger the following events can be used:

Trigger	Command
Input 1 triggered	IN1
Input 2 triggered	IN2
Input 1 restored	IN1RESET
Input 2 restored	IN2RESET
Power failure	POWERFAIL
Power restore	POWERRESET
Incoming call	CALL
Time	TIME:hhmm (e.g. TIME:1230)

REACTION

Each trigger can initiate a maximum of 3 reactions out of the following list:

Reaction	Command	Remark
Switch Output 1	O1ON, O1OFF, O1TGL	Toggle means the output switches each time the action is executed, regardless the current status
Switch Output 2	O2ON, O2OFF, O2TGL	
Send SMS	SEND:text	Max. 20 characters. An alarm SMS contains the identification text and the text as defined here. The text is also stored as TEXTy, where y stands for the action rule number.
Call	CALL	The unit calls the set alarm numbers. The receiver will hear a 2-tone signal and can confirm by pressing '1'.

6.3 PROGRAMMING ACTION RULES

Send following SMS commands in following format:

CODE TRIGGER:REACTION1,REACTION2,REACTION3

Example: Switch output 2, call and send SMS text 'Pump failure' after a triggered input2:

1111 IN2:O2ON,CALL,SEND:Pump failure



Example: Switch output 1 after a triggered input1:

1111 IN1:010N

- Do not forget the space between CODE and the TRIGGER.
- The Mobeye MS100EK will play a short melody to indicate a successful configuration. In case of a wrong command, a long beep will sound.

6.4 TIME-BASED ACTION RULES

It is possible to let the action be daily performed at a certain time. The time is the trigger. To program a time-based action, include the time in the action rule, in following way.

CODE TIME: hhmm: REACTION

Ē	Example: 1111 TIME:1115:010N
Ŀ	1111 TIME:1115:010N

6.5 LIST OF PROGRAMMED ACTION RULES

A list of programmed action rules, the Action Rules List (ARL), can be requested by sending following SMS to the unit.

Request programmed action rules: **CODE ARLREPORT?**



6.6 DELETE ACTION RULES

An action rule can be deleted by an SMS by the command below incl. index number. The index number is the sequence number of the action rule as displayed in the ARLREPORT.

CODE DELARL:indexnumber

Example: 1111 DELARL:1

Remark: a rule will keep its index number, even if a rule with a previous number is deleted. This will result in "gap" in the index list. If a new Action Rule is added, this rule will get the index number of the first empty position.

7. COMPLETE LIST OF SETTINGS

Setting		Menu/	Options	Factory
		command		default
Installation code	Keypad	00	4 digits	1111
	SMS	INSTCODE:	-	
Interval test message	Keypad	05	0, 1, 2, 3, or 30	0
intervar test message	SMS	TEST:	(days)	0
SMS on/off	Keypad	12	0 (off), 1 (on)	1 (ON)
	SMS	SMSALARM:	ON, OFF	
CALL on/off	Keypad	13	0 (off), 1 (on)	1 (ON)
CALL 01/01	SMS	CALLALARM:	ON, OFF	
llaaraada	Keypad	50	1 digita	0000
User code	SMS	USERCODE:	4 digits	8888
A stud the s	Keypad	60	h h we we	
Actual time	SMS	SETTIME:	hhmm	
A stallate	Keypad	61		
Actual date	SMS	SETDATE:	yyyymmdd	
Automatic arming	Keypad	62	hhmm	
time	SMS	TIMEARM:	hhmm (delete by "0")	
Automatic disarming	Keypad	63	hhmm	
time	SMS	TIMEDISARM:	hhmm (delete by "0")	
	Keypad	71	0 (off), 1 (NO), 2 (NC)	
Input type input 1	SMS	TYPEIN1:	OFF, NO, NC	1 (NO)
	Keypad	72	0 (off), 1 (NO), 2 (NC)	
Input type input 2	SMS	TYPEIN2:	OFF, NO, NC	1 (NO)
Inactive time	Keypad	73		
Input 1	SMS	INACTIVEINP1:	— 0999 (min.)	5
Inactive time	Keypad	74		
input 2	SMS	INACTIVEINP2:	-0999 (min.)	5
1	Keypad	75		1
Delay time input 1	SMS	DELAY1:	-0999 (sec.)	
		76		
Delay time input 2	Keypad SMS		0999 (sec.)	1
		DELAY2: 77	· · ·	
Power failure delay	Keypad		0060 (min.)	1
time	SMS	DELAYPOW:	. ,	
Pulse time output 1	Keypad	81	19999 (sec.)	10
	SMS	TO1:	· · · ·	
Pulse time	Keypad	82	19999 (sec.)	10
siren/output 2	SMS	TO2:	,	_
Repeat	Keypad	84	099 (hours)	4
	SMS	REPEAT:	0.000 (00.0)	
Initial state output 1	Keypad		OFF, ON	OFF
	SMS	INITSTATEO1:		
Initial state output 2	Keypad		OFF, ON	OFF
	SMS	INITSTATEO2:		
TEI 1	Keypad	101	Tolophono number	
TEL1	SMS	TEL1:	Telephone number	
TEL2	Keypad	102	Telephone number	
		TEL2:	- Leennone number	1

Setting		Menu/ command	Options	Factory default
TEL3	Keypad SMS	103 TEL3:	Telephone number	
TEL4	Keypad SMS	104 TEL4:	Telephone number	
TEL5	Keypad SMS	105 TEL5:	Telephone number	
Delete telephone number	Keypad SMS	101105 DEL1DEL5	0	_
Authorise telephone number	Keypad SMS	201250 TELA1:TELA50: of ADDTELA:	Tel. number	
Delete authorised	Keypad	201250	0	
number	SMS	DELA:1DELA:50		
Authorised remote control	Keypad SMS	90 AUTH:	ON, OFF	ON
Identification text	Keypad SMS	- NAME:	20 characters	Mobeye
	Keypad	-		
Alarm text power failure	SMS	TEXT2:	20 characters	Power failure
	Keypad	-		
Alarm text power restored	SMS	TEXT3:	20 characters	Power restored
	Keypad	-		
Alarm text input 1	SMS	TEXT4:	20 characters	Alarm 1
Alarm text input 2	Keypad	-		
	SMS	TEXT5:	20 characters	Alarm 2
L	Keypad	-		
Text restored input 1	SMS	TEXT6:	20 characters	Input 1 restored 2
	Keypad	-		
Text restored input 2	SMS	TEXT7:	20 characters	Input 2 restored

Program method using the keypad:

CODE (menu) menu nr. (OK) option (OK

Program method via SMS (in program mode):

CODE COMMAND:OPTION

Or several commands at once:

CODE COMMAND:OPTION#COMMAND:OPTION#COMMAND:OPTION

Leave the menu

The menu can be left from any position, by pressing "OK" twice.

8. REPORTS AND LISTS

The programmed settings and the status can be requested as SMS-text message via the keypad or SMS-command (for SMS: be sure the unit has network connection).

8.1 STATUS REQUEST

The status can be requested via 'CODE menu 501 OK' or by sending following SMS (replace CODE by the security code, e.g. 1111):

CODE STATUS? The originator of the request receives the armed/not armed status, the status of the inputs, power and batteries as SMS text message.

8.2 LIST OF SETTINGS

The settings can be requested via 'CODE menu 10 OK' or by sending following SMS:

CODE SET? The originator of the request receives the list of basic settings.

8.3 AUTHORISATION LIST

The list with authorised numbers for remote control can be requested via 'CODE menu 200 OK' or by sending following SMS:

CODE ANL? The originator of the request receives the authorised numbers as list.

8.4 TEST GSM NETWORK STRENGTH

Before using the Mobeye MS100EK is it advised to test the GSM signal strength.

- Enter the installation code
- Press "menu"
- Press "512"
- Press "OK"

The Mobeye MS100EK will search for all available networks. It also checks the network strength of the SIM card provider in the device. If you want to leave the function before it is ready, please press "OK" twice.

The GSM signal strength for the actual network can be read from the LED indicator:

LED	Description
Green during 30 seconds	Signal is very good
Flashing green	Signal is good
Red	Signal is weak
Flashing red	Searching, no valid SIM card or SIM card is not pin free or no signal

The telephone number at memory position 01 will receive an SMS text message, containing all existing GSM networks, sorted by provider. It also tells the strength of each network.

The list with the GSM signal strengths can also be requested by SMS:

CODE GSM? The originator of the request receives GSM signal strength as list.

Warning

In the event of a weak signal, the Mobeye MS100EK can still be used, but there is a risk that messages cannot be sent or will be received with a delay. In case of no signal, it is advised to try a different network.

9. ISSUE SOLVING AND TECHNICAL DATA

Issues

Error	Possible reason	Solution
Mobeye MS100EK cannot be switched on. You hear an error tone, the red light is turned on shortly.	No valid Telephone number was entered.	Enter a valid number.
The light is flashing red during switching on.	No valid SIM card was entered or the SIM card was not made pin code free.	Check the SIM card.
It is impossible to change the settings. After entering your personal code, followed by menu, the error tone is played and the light turns red.	Mobeye is activated.	Switch off the Mobeye MS100EK.
No GSM signal during the GSM test	No network is available, belonging to the SIM cards provider.	Choose another network provider.
The light remains red.	You entered an incorrect installation or user code three times.	Wait 10 minutes and then re-enter the correct installation or user code.
You do not receive an SMS with the settings.	Telephone number is not correct.	Re-program the telephone number at position '01'
For other questions, please refer to	the site www.mobeye.eu	

Technical data

- GSM: Quad Band EGSM 850/900/1800/1900 MHz compatible to the ETSI GSM Phase 2+ standard
- Temperature range: -10°C until +55°C
- Dimensions: 161 x 90 x 35 mm (LxWxH)
- Back-up battery: Lithium-Ion, Mobeye article number AC-RBP1
- Power: 50 mA, short peaks of max. 2 A

For support on technical problems regarding Mobeye MS100EK please contact info@mobeye.eu.

	CE	
Declaration of Conformity		
Herewith we, Mo	beye, declare that the product	
Mobeye XM2 telemetry module		
And the derived products MS100, MS200, MS300, Call-Key		
are in compliance Directives:	with the essential requirements of the following European standards / $\ensuremath{\text{EU}}$	
Direc	tive 73/23/EEC (low voltage directive)	
Direc	tive IEC/EN 50130 Electromagnetic compatibility	
Directive 2014/53/EU (RED)		
demonstrated aga EN 60 EN 62 EN 30	ith the essential requirements set out in Art.3 of the 2014/53/EU has been inst the following harmonized standards: 1950-1: 2006 + A11 : 2009 + A1: 2010 + A12: 2011 + A2: 2013 2311 :2008 11 489-1 V2.1.1, Draft EN 301 489-52 V1.1.0 11 511 V12.5.1	
Mobeye B.V. Poeldonkweg 5216 JX 's-H The Netherla	5 ertogenbosch	
Name: Position: Signature:	J.P.K. van de Vijver, General Manager	
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Date: 12 July	2017	

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